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## Passenger Support

### Screening Assistance



TSA Cares is a helpline that provides travelers with disabilities, medical conditions and other special circumstances additional assistance during the security screening process.

Call 72 hours prior to traveling with questions about screening policies, procedures and what to expect at the security checkpoint.

### Passenger Support Specialists

Travelers requiring special accommodations or concerned about the security screening process at the airport may ask a TSA officer or supervisor for a passenger support specialist who can provide on-the-spot assistance.

#### Contact TSA Cares

[Email TSA Cares](#)

[\(855\) 787-2227](#)

Federal Relay: 711

Weekdays:

8 a.m. to 11 p.m. ET

Weekends/Holidays:

9 a.m. to 8 p.m. ET

